

Muthuraman Natarajan

Senior Project Manager · Novac Technology Solutions

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PROFILE

Senior Project Manager leading cross-functional teams and multi-national portfolios across the USA, Canada, the Middle East and Africa. I have governed budgets up to \$475,000, directed teams of 36+, and delivered enterprise web, mobile and AI-powered platforms across InsurTech, FinTech, Manufacturing, EdTech and PropTech.

CORE SKILLS

Project Management: Agile, Scrum, Sprint Planning, Scope & Budget Management, Risk Mitigation, Resource Management, Blocker Management, Acceptance Criteria & DoD

Delivery: Release Planning, UAT, SIT, Defect Management, Go-Live Management, Post Go-Live Stabilisation, Escalation Handling

Leadership: Cross-Functional Team Management, Mentorship, Program Governance, Vendor Management, Executive Communication, Negotiations

Implementation: Requirement Management, Business Process Mapping, Product Configuration, Integration Management, Data Migration, Business Readiness

Technology: Oracle Cloud Infrastructure, AWS, Data Lake Migration, Robotic Process Automation, AI Semantic Search, Web & Mobile Platforms

Tools: Jira, Confluence, Azure DevOps, ClickUp, Trello, Asana, Zoho Projects, Basecamp

EXPERIENCE

Novac Technology Solutions (P) Limited

June 2026 — Present

Chennai, India

Senior Project Manager

Directing global implementations of the STATIM Policy Administration System for insurance carriers, from requirement alignment through configuration, integration and go-live.

- Directed end-to-end implementation and customisation of the STATIM Policy Administration System for global insurance companies
- Spearheaded project planning, tracking and monitoring lifecycles to deliver complex implementations on time and within budget
- Drove pre-sales technical engagements, formulating strategic responses to RFIs and RFPs to support pipeline growth
- Enforced internal compliance standards with weekly performance and gap-analysis reviews
- Collaborated with engineering and product teams to translate global client requirements into scalable system configurations

RootQuotient Technologies Private Limited

March 2025 — April 2026
Chennai, India

Senior Project Manager

Owned enterprise web, mobile and desktop delivery for clients across the USA, Canada and East Africa, controlling a \$475,000 portfolio and an 18-member cross-functional team.

- Directed end-to-end execution of enterprise web, mobile and desktop applications across the USA, Canada and East Africa
- Mentored and led an 18-member team of Business Analysts, UI/UX Designers, Tech Leads, Engineers and QA specialists
- Delivered an AI semantic search tool for a US commercial enterprise and a custom PMS for an East African PropTech leader
- Handled sprint planning, backlog grooming and prioritisation to sustain high team velocity
- Acted as the primary client liaison, maintaining transparent communication and managing expectations
- Oversaw discovery sessions to gather requirements, define scope and set project objectives
- Identified and resolved escalations proactively to minimise delivery impact

doodleblue Innovations Private Limited

September 2023 — February 2025
Chennai, India

Senior Project Manager

Ran a global portfolio of 13+ concurrent projects with 36 direct and indirect reports and four subordinate project managers, spanning Europe, MEA, the US and India.

- Directed a global portfolio of 13+ concurrent projects, overseeing lifecycles driven by four subordinate Project Managers
- Led a cross-functional team of 36 reports across Engineering, Design, QA, Business Analysis and Digital Marketing
- Led the distributed migration of internal services and servers from AWS to Oracle Cloud Infrastructure
- Managed a broker web portal for a leading UAE insurer using RPA for automated payment reconciliation
- Directed delivery for European tech enterprises including a KYC/KYB orchestrator and a Lost & Found platform
- Coordinated development, design and operations teams to keep execution seamless across accounts
- Managed project budgets and resource allocation against financial targets

Star Health and Allied Insurance Co. Ltd

May 2022 — September 2023
Chennai, India

Program Manager

Owned the agent and broker digital platforms for one of India's largest health insurers, leading enhancements, a data lake migration and new product rollouts.

- Led major enhancements to agent and broker portals, improving adoption and digital-channel business
- Oversaw new feature implementation, supporting user acceptance testing and change validation
- Orchestrated migration of portal reports to a Data Lake infrastructure
- Conceptualised and implemented a Download Center for large-scale report generation
- Managed a 10-member team of internal Tech Leads, vendor engineering, Product, Design and QA
- Facilitated stakeholder communication with senior management and cross-functional teams

Rajam Agency

April 2020 — May 2022
Tirunelveli, India

Manager

Directed daily business operations for an eight-person team, introducing automation and financial discipline.

- Directed a team of eight, overseeing daily operations and workflow optimisation
- Prototyped and implemented automated email and SMS communication processes
- Performed budgeting and forecasting to support financial planning and growth
- Analysed financial performance to identify cost-saving opportunities

Tech Mahindra

AWS Intern

January 2020 — March 2020

Chennai, India

Automated AWS reporting and supported data analysis for the cloud operations team.

- Developed and automated AWS reports using Excel Macros to improve reporting efficiency
- Analysed AWS data to generate insights supporting decision-making
- Collaborated with the team to improve data reporting workflows and accuracy

EDUCATION

MS Software Engineering (Integrated) — Vellore Institute of Technology, Chennai (2014 — 2019)

HSC — Bell Matric Higher Secondary School, Tirunelveli (2012 — 2014)

SSLC — Puspallata Matric Higher Secondary School, Tirunelveli (2010 — 2012)

CERTIFICATIONS

Project Management Professional (PMP) Candidate — Project Management Institute · In Progress — 35-hour formal instructor-led training complete